## TIOGA COUNTY OFFICE OF REAL PROPERTY TAX SERVICES ANNUAL REPORT TO THE LEGISLATURE 2024

The Tioga County Office of Real Property Tax Services continues to be the resource center for all matters pertaining to the County's real property. Some of the office's ongoing responsibilities include:

- Answering questions and providing information to property owners, realtors, lenders, attorneys, paralegals, and the public in general.
- Assisting the nine Towns and six Villages of the County in the administration of their assessment rolls.
- Supporting the Towns, Villages and School Districts of the County by generating tax rolls and tax bills.
- Aiding the municipal Assessors in their various assessing duties.
- Reviewing and processing property transfers.
- Working with the County's GIS Department in the maintenance of the County tax map.
- Maintaining and updating the Real Property and Assessment Rolls portal on the County website.

In 2024, the Tioga County Office of Real Property Tax Services had two full-time employees, the Director, and an Office Specialist III.

The office processed 1,430 deed transfers in 2024, averaging just over 119 per month, an increase of just over 6% from 2023. Deeds were downloaded, reviewed, entered in the State Salesnet system, and loaded into the Real Property database for Assessor action.

A total of 40,404 tax bills were printed:

- 25,591 Town & County tax bills.
- 2,923 Village tax bills.
- 11,890 School tax bills.
- Support was also provided to six (6) school districts and one (1) Village in tax roll and tax bill processing, minus the actual tax bill printing.

Additional services provided to the public included sending copies of tax bills and property records via email, and tax map printing.

## Real Property highlights of 2024 include:

- Providing continued support in refining and maintaining accurate Agricultural District information in the County Real Property database, to include assisting in the Northern Tioga Ag District 8-year review.
- Promoting the use of the Eagle View aerial imagery, data analytics, and GIS mapping platform. Eagle View training was arranged for the Town Assessors. Reports were provided to them listing where the platform had identified that additions, deletions, or changes of improvements had occurred. This enables Assessors to efficiently review parcel inventory and update parcel values to increase the accuracy and equity of their assessment rolls.

A goal for 2025 is to prepare for and implement the transition from the current RPS Version 4 real property database platform to the RPS Online platform currently being developed by the State.